



City of San Bruno COVID-19 Response Levels*

Level 1 - Watch

Practice safety precautions. Minor changes to operations.

Possible Indicators to Queue Up this Level Could Include:

- ✓ County Health Officer provides advisory notices to practice social distancing and limit non-essential gatherings
- ✓ Limited reported cases of COVID-19 in San Mateo County
- ✓ No advisories against non-essential travel to CA and/or San Francisco Bay Area
- ✓ Airports implement informal screening mechanisms; travel advisories recommended by WHO
- ✓ County or State declare public health emergency (not the Federal Government)

Operational Changes:

- Signage placed at the entrance to city facilities, encouraging people to use the online services and/or call to seek non-urgent assistance
- Use of social media and other methods to inform and educate the public about COVID-19
- All surfaces in your immediate work area should be wiped down with an appropriate at the beginning and end of your shift as well as at various times throughout the day
- Various meetings cancelled and social distancing of 6 feet implemented whenever possible

Level 2 - Alert

Practice enhanced precautions. Moderate level of change to operations.

Possible Indicators to Queue Up this Level Could Include:

- ✓ Minimal confirmed cases of COVID-19 in San Bruno or San Mateo County
- ✓ COVID-19 cases increasing steadily in the San Francisco Bay Area, including community spread
- ✓ Increased student absenteeism at local schools and/or school closures
- ✓ Increasing evidence of potential restrictions on airline travel / other forms of international transportation
- ✓ County, State or Federal Government mandates school closures

All operation changes listed in Watch Level 1, with the addition of:

- Partial closure of public counters and City programs/services, with limitations on access to City buildings
- Social distancing of 6 feet implemented at all public counters and service windows
- Non-essential public meetings, events, or programs cancelled or postponed
- Restrictions on communal food sharing among City employees
- Employees instructed to employ social distancing, remaining at least 6 feet away from co-workers when possible
- Video and telephone conferencing encouraged for all internal City meetings

Level 3 - Warning

Stringent precautions in-place. City operations limited to only essential services.

Possible Indicators to Queue Up this Level Could Include:

- ✓ County, State, or Federal Government mandate limitations on the movement of the general public and/or curfew restrictions
- ✓ Confirmed COVID-19 cases in the household of City staff or contractors that work inside City buildings
- ✓ Evidence of widespread community transmission of COVID-19 in San Bruno
- ✓ Evidence of COVID-19 rapidly increasing throughout the San Francisco Bay Area
- ✓ Restricted airline travel or major travel restrictions imposed within the United States by the Federal Government

All operation changes listed in Watch Level 1 and Alert Level 2, with the addition of:

- All City programs and services cancelled with the exception essential public safety and utility operations
- Only designated employees to report to work
- Public safety personnel will generally only respond to emergency calls for service involving in-progress crimes, immediate protection of life, or medical emergencies

*Additional operational changes for Police and Fire services.