



September 14, 2016

Subject: Mills Park #3, 5, and 6 Neighborhood Streetlight Outage

Dear Resident:

The City of San Bruno is currently experiencing a streetlight outage in the Mills Park 3, 5 and 6 neighborhoods that is affecting streetlights on the following streets: Magnolia Avenue, Cypress Avenue, Olive Court, Kains Avenue, Sycamore Avenue, Chestnut Avenue, Williams Avenue, Park Avenue, Hazel Avenue, Cedar Avenue, Pepper Drive, Hawthorne Avenue, and Redwood Avenue.

The lights are on a Regulated Output (RO) circuit, which means that a series of lights share a single power source, similar to holiday lights. There are 50 streetlights connected to the RO circuit. San Bruno Public Services staff along with the City's hired contractor, Flowers Electric, have been assessing and determining the cause of the malfunctions within the RO circuit since September 9. The extent of the issue is much greater than originally anticipated with damaged wires in several locations. The City is working hard to get the streetlights in working order and apologize for any inconvenience and will let you know once the issue is resolved. The Police Department is aware of the streetlight outage and have increased patrols in the area.

Staff will continue to perform the investigation of the outage in the Mills Park 3, 5, and 6 neighborhoods, however, it's difficult to estimate when all the streetlights will be back online. If the area where you live is without streetlights, one way to help is to leave your porch light in the evening which will help you and your neighbors with additional lighting. The other temporary measure which the City has used successfully in another RO outage is to connect the streetlight using an extension cord to the adjacent home. The concept is to provide power to the streetlight similarly to a lamp inside a home. The City will provide an extension cord for the resident to plug it into any outlet within the garage or an exterior outlet. The extension cord will then be plugged into the base of the streetlight pole.

The City has recently changed the streetlight fixtures to a low power consumption LED light. The streetlight fixture is now rated at 38 watts compared to a standard 60 watts bulb. If you have a streetlight in front of your property and decide to participate in this program, the City will offer compensation for the cost of the energy and the inconvenience of having to plug the streetlight into your power source. The City understands that the extension cord may need to be unplugged at certain times to mow the lawn or to move materials across the cord; however, we ask that the cord be plugged in at night between sunset and dawn to power the streetlight.

The City believes this temporary measure will provide a quick solution to power the streetlights in the neighborhood and allow the City to make the necessary improvements. Our staff will contact you directly in the next 1-2 weeks to confirm your interest in participation and to complete the necessary paperwork and install the extension cord. In the meantime, if you are interested in moving forward, please call the City's Public Services Department at 650-616-7065.

We greatly appreciate your understanding and cooperation while we work to improve the system.

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