

Winter Storm Event Resource Support Information



If your residence has been damaged due to a disaster or flooding, please contact your local city emergency operations center for response and assessment, and temporary shelter if needed.

Visit the [County Storm-Related Emergency Information](#) webpage and disaster resources below.

For 24/7 information and referrals, call 211 at: 2-1-1 (or 800-273-6222) or text your zip code to: 898211

Red Cross – Disaster Recovery Services



If your residence has experienced damages, contact the **American Red Cross** at **1 (866) 272-2237** to request support from a case worker to help with disaster recovery. The Red Cross will contact you and assess damage to determine eligibility

Resources for Mental Health Support

If you or a loved one is struggling from a [mental health](#) challenge from this disaster and needs support, call the County 24/7 **Access Call Center** for assistance at 1(800) 686-0101.

For disaster distress and non-emergency mental and emotional support, contact the 24/7 helplines below:

- **Disaster Distress Helpline** 1 (800) 985-5990 or Text: TALKWITHUS to 66746
- **Peer-Run Warm Line** 1 (855) 845-7415 or chat: www.mentalhealthsf.org/peer-run-warmline/

Core Service Agencies – Basic needs

[Core Service Agencies](#) provide safety net services to San Mateo County residents in need of emergency rent or utility assistance, food assistance, homeless shelter, and other basic needs. Contact the location that serves your area to find out more about services offered and how to access services.

Daly City Community Services Center 350 90th St. Daly City (650) 991-8007 <i>Areas Served: Daly City, Colma, Broadmoor</i>	Samaritan House South 1836B Bay Road East Palo Alto (650) 294-4312 <i>Areas Served: East Palo Alto, Menlo Park</i>	Coastside Hope 99 Ave. Alhambra El Granada (650) 726-9071 <i>Areas Served: Half Moon Bay, Montara, Moss Beach, El Granada</i>	Pacifica Resource Center 1809 Palmetto Avenue Pacifica (650) 738-7470 <i>Areas Served: Pacifica</i>
Samaritan House 4031 Pacific Blvd. San Mateo (650) 347-3648 <i>Areas Served: San Mateo, Belmont, Burlingame, Foster City, Hillsborough, Millbrae, San Carlos</i>	Fair Oaks Community Center 2600 Middlefield Rd. Redwood City (650) 780-7500 <i>Areas Served: Redwood City, North Fair Oaks, Portola Valley, Woodside, Atherton</i>	YMCA Community Resource Center 1486 Huntington Ave, South San Francisco (650) 276-4101 <i>Areas Served: South San Francisco, Brisbane, San Bruno</i>	Puente de la Costa Sur 620 North Street Pescadero (650) 879-1691 <i>Areas Served: Pescadero, La Honda, Loma Mar, San Gregorio</i>