

SB 272 Catalog - City of San Bruno 2021							
In accordance with Government Code Section 6270.5., this document is available on the City's website, <a href="http://sanbruno.ca.gov">sanbruno.ca.gov</a> , and may be requested by the public at the City Clerks office. This document is updated annually.							
	Vendor	Product	System Purpose	Categories, Layers, or Modules	Custodian	Frequency	
						Collected	Updated
1	Accela	San Bruno Responds	Citizen CRM	Reporting Application Tool for Residents	Information Technology	Daily	Daily
2	Box	Box	Cloud Storage	Cloud Based Storage for Document Sharing	Information Technology	Daily	Daily
3	Centralsquare	CRW/TrakIT	Permitting System	Permits Processing	Information Technology	Daily	Daily
4	CivicPlus	CivicRec	Facility Rental and Recreation Registrations	Recreation Maintenance Software	Community Services	Daily	Daily
5	Esri	ArcGIS	Geographic Information System (GIS)	Zoning, parcel, and utility systems layers, ArcGIS server, ArcGIS Desktop, ArcMap, Publisher, Spatial Analyst, Aerial imagery	Information Technology	Daily	Daily
6	Granicus	Civica	Website	City Website	Information Technology	Daily	Daily
7	HappyFox	HappyFox	IT Helpdesk	IT Helpdesk, Portal and Knowledgebase	Information Technology	Daily	Daily
8	Hyland	OnBase	Document Management	Document Repository for CityNet, City Clerk, Community and Economic Development, Public Works & Other City Departments	Information Technology	Daily	Daily
9	ImageTrend	FireRMS	Fire Incident Reporting	Fire Incident Reporting	San Mateo County	Daily	Daily
10	MaintStar	MaintStar CMMS	Work Order System	Repair Requests	Information Technology	Daily	Daily
11	Microsoft	Exchange Online	Online Email System	Enterprise Electronic Mail	Information Technology	Daily	Daily
12	Progressive Solutions	Progressive	Customer Information System (CIS)	Utility billing, cashering, business tax	Information Technology	Daily	Daily
13	Sensus	Sensus	Wireless Meter Reading System	Meter Reading	Public Services	Daily	Daily
14	Tyler	EDEN Financials	Financial System	Accts Receivable, Accounts Payable, Payroll, Purchasing	Information Technology	Daily	Daily
15	Zoll/Sunpro	FireRMS	Fire Incident Reporting	Fire Incident Reporting	Information Technology	Daily	Daily